

Mr Sarwjit Sambhi
Chief Executive - British Gas
Millstream
Maidenhead Road
Windsor
Berkshire, SL4 5GD

17th January 2020

Dear Mr Sambhi

While we welcome your continued service agreement with the Post Office Group, we are concerned that many Wirral residents will have fewer venues where they can top up their prepayment meters, following your company's decision to end the agreement with PayPoint.

This decision means that, nationally, British Gas prepayment customers will now have 15,000 fewer locations to top-up.

You may be aware that the previous Labour Government oversaw the closure of 5,000 Post Offices around the country, including branches here in Wirral. This is one of the reasons why PayPoint grew in popularity.

You will see from the map on www.paypoint.com that here in Wirral our residents are losing over 200 locations where they can make top up payments for their prepayment meters.

Most of these are located in our most economically depressed communities and areas of identified fuel poverty – including parts of Wallasey, Birkenhead and Bromborough.

We urge you to reconsider so that all households are given the widest possible choice of fuel and energy suppliers.

Yours sincerely

Councillor Ian Lewis - Leader of the Conservative Group and Wallasey ward
Councillor Lesley Rennie – Deputy Group Leader and Wallasey ward
Councillor Tom Anderson – Greasby, Frankby, Irby ward
Councillor Bruce Berry – Moreton West and Saughall Massie ward
Councillor Helen Cameron – Clatterbridge ward
Councillor Wendy Clements - Greasby, Frankby, Irby ward
Councillor Mike Collins – Pensby and Thingwall ward
Councillor Tony Cox – Hoylake and Meols ward

Councillor Andrew Gardner – Hoylake and Meols ward
Councillor Jeff Green – West Kirby and Thurstaston ward
Councillor Paul Hayes – Wallasey ward
Councillor Andrew Hodson – Heswall ward
Councillor Kathy Hodson – Heswall ward
Councillor Jenny Johnson – West Kirby and Thurstaston ward
Councillor Mary Jordan – Clatterbridge ward
Councillor Cherry Povall – Clatterbridge ward
Councillor Les Rowlands – Heswall ward
Councillor Geoffrey Watt – West Kirby and Thurstaston ward
Councillor Steve Williams – Moreton West and Saughall Massie ward
Councillor Alison Wright – Hoylake and Meols ward